

Owner's Manual

Protecting your stained concrete flooring

Stained concrete floors are tough and durable but are not impervious to wear and tear. General care and maintenance should be observed to ensure your investment looks and performs great for many years.

Plastic glides, felt pads or Magic Movers should be affixed to heavy furnishings or those which will move frequently. Use the same precautions you would use for a hard wood floor. A door mat at the outside (Hemp or Rope style) and inside entrance (one with a perforated, breathable back and that is not made from rubber or plastic) of a home will pick up over 85% of the dirt that would otherwise be tracked inside.

One important thing to mention about your walk-off mat is how to choose one. For the first month, an open-back mat such as a carpet remnant should be used while the sealer/finish cures. Plastic-backed products should NOT be used for your mats. An acrylic, rubber, or plastic backed mat can cause discoloration or sealer failure under and around the mat.

Cleaning your stained concrete flooring

Daily Maintenance

- Dust Mop Regularly - This will remove the fine dust and grit which can grind away floor finish (Sealer and/or Wax). This practice will help prevent major floor finish deterioration caused by normal foot traffic. The best results are obtained by using a Micro-Fiber Dust Mop.
- NEVER use a "Swiffer Wet-Jet" type of cleaning tool. The liquid in these devices contain trace amounts of Solvent material. The Solvent will harm the sealer. Also, you should not use Ammonia, Bleach or Pine Sol.

Damp mopping - use cool water

- Damp mopping with cool water and **Riverbed Concrete's General Cleaner** (a neutral ph cleaner) will protect the floor finish. It will not dull the finish and will enhance the gloss retention. (See below for General Cleaner specifications and additional information.)
- Follow the recommended dilution rates on label directions.
- The mop should be wrung out tightly so that it is just damp. Do not allow the cleaning solution to puddle.

Waxing and sealing your stained concrete flooring

Wax is an optional sacrificial coating which when applied correctly can protect the sealer, and bear the brunt of the scuff and scratches. An optional coating of **Riverbed Concrete's Floor Finish** may be requested by the customer and will be itemized as an additional coating on the final invoice. (See below for Floor Finish specifications and additional information.) Riverbed Concrete Floor Finish may also be applied in a DIY fashion by the owner. See below for further details.

- Re-waxing depends on the traffic and abuse subjected to the floor. It varies by owner and application (commercial/residential) and may be anywhere from:
 - High Traffic Areas: Every 4-5 weeks
 - Moderate Traffic Areas: Quarterly – Semi Annually
 - Low Traffic and/or Edges: Annual or greater

Neutral Cleaner / Wax: Troubleshooting

Problem	Probable Cause	Solution
Floor is Streaky.	Floor was still dirty before mopping	Allow floor to dry and dust mop
Footprints at entrance area.	Dirty Walk-Off Mat(s).	Shake/Clean walk-off mats.
Floor is Spotty.	Too much solution water remained on floor.	Water solution shouldn't puddle. Use a <u>damp</u> mop so liquid will not stand on floor.
Floor is Sticky.	Too much cleaner solution in water.	Re-mop floor with clean water to remove excess cleaner. Sample solution ratio: Use 1 OZ of solution to 1 Gal of clean water.
Floor has a Milky White Spot	Something wet remained on the floor causing the acrylic in the sealer/wax to discolor.	Wipe up any remaining liquid and allow floor to dry. Once dry, the Milky spot will fade.

***Don't forget to rinse & clean the mop & bucket after use. Shake or brush off dust mop before using.

Cleaning Methods

Do NOT use:

- High pressure washer equipment
- High alkaline cleaners, degreasers, or strippers
- Solvent cleaners
- Floor pads: green, brown, or black (noted for commercial cleaners)
- Nylo-grit or Strata-Grit rotary brushes (noted for commercial cleaners)
- Apply tape of any kind directly to the concrete surface.

Sealer Damage

If gouging or other damage occurs, spot retouching can repair the problem area/s. If retouching is required please contact Riverbed Concrete (830.981.2210).

- It is recommended that all necessary maintenance or repairs be performed immediately. Exposure of unprotected, damaged sealer will leave the floor vulnerable to further damage or wear. This may become irreversible.
- Wearing off the sealer will expose the stained floor making it vulnerable to damage. To protect the finished concrete and stain color, a properly functioning top coat of sealer/wax must be maintained. If any bare concrete is noticed please contact Riverbed Concrete to schedule a re-coating of sealer or wax.

*Please Note: The maintenance instructions below are intended for reference purposes only. Always test a small area to ensure your products and systems are compatible with the installed Decorative concrete system. Ensure all sealers and coatings are fully cured before the application of any maintenance products.



GENERAL WARRANTY

Riverbed Concrete Inc., does hereby guarantee and warrant all work performed by Riverbed Concrete Inc. on the above referenced project for a period of one (1) year from substantial completion of contracted work. This warranty provides that all materials and equipment furnished under the contract is of good quality and new. The work will be free from defects excluding what is inherent in the nature of the product or permitted in Riverbed Concrete Inc. allowable tolerance, and the work will conform to the requirements of the contract documents.

This warranty excludes failures caused by occurrences beyond Riverbed Concrete Inc's control including, but not limited to, acts of God or public enemy, acts of war, rebellion or sabotage: fires, floods, explosions, accidents: riots or other acts of workers, whether direct or indirect: or, any other causes whether or not of the same cause or kind as those specifically named above, which are not within the control of the party affected and which, by the exercise of reasonable diligence, said party is unable to prevent or provide against.

Riverbed Concrete Inc. does not warrant for negligent use of its installed/manufactured products. Strict adherence to Riverbed Concrete Inc. documents, contracts, agreements, instruction, care & maintenance, and all expressed information must be adhered to for compliance with warranty terms.

Riverbed Concrete Inc. general warranty is considered void if cleaning products outside of the Riverbed product line are used (unless under prior written approval).

Amendments to warranty:

Signed: _____ Date: _____
(Signature only required if amendments present)

Floor Finish

Riverbed Concrete Floor Finish is formulated for use on stain & seal concrete flooring. It contains 20% solids to provide an exceptionally durable, high gloss shine, while resisting scuff, heal marks, and slips. Riverbed Concrete Floor Finish performs well with stained and sealed concrete flooring and will provide lasting, low maintenance protection.



Instructions for Use:

Preparation: Sweep or vacuum to remove loose materials from surface.

Equipment: Apply w dry rayon string or micro fiber mop.

Storage and Handling: Store in cool dry place. Do not alter or mix with other chemicals.

Application: Always test for suitability and desired results before overall application. Pour into a clean bucket. Using a dry mop apply 1-4 coats of finish. To achieve a thin, even coat, move the mop in continuous figure eight motion. Allow floor to dry completely between coats to prevent hazing and to ensure adhesion. Approximately 30 minutes under normal conditions. Do not use fans to reduce drying time. Maintain floor by frequent dry dust mopping and daily damp mopping with Riverbed Concrete General Cleaner to provide a long lasting, clear gloss finish. To periodically rejuvenate the gloss, spray buff floor while using a low speed buffing machine with a red pad, or a high speed burnisher with a natural or beige pad.

Safety Info: Contains Glycol Ethers. Harmful if swallowed. Avoid eye and skin contact. Wear protective equipment as necessary to avoid contact. Do not alter or use for other than specified. **First Aid:** Ingestion: do not induce vomiting. Get immediate medical assistance. Eye Contact: Rinse thoroughly for 15 min. Get medical assistance. Skin contact: Rinse thoroughly. Get medical attention if irritation persists. Inhalation: Remove to fresh air. Get medical attention as necessary. 24 Hour emergency: INFOTRAC, 800.535.5053. Complete product literature by Riverbed Concrete Inc. 830.981.2210. Refer to product data and MSDS for complete application and precautionary information.

General Cleaner

Riverbed Concrete General Cleaner is an all purpose cleaner for polished concrete flooring, stain and seal concrete flooring, concrete counters/sinks/tiles, and other pre-cast concrete features. It's neutral formula contains low residue, which rinses clean and is specifically designed for use on decorative concrete surfaces.



Instructions for Use:

Preperation: Sweep or vacuum to remove loose materials from surface.

Equipment: Apply w mop, autoscrubber, or rag.

Storage and Handling: Store in cool dry place. Do not alter or mix with othere chemicals.

Application: Always test for suitability, dilution rates and desired results before overall application. Dilution: Normal clean-1 oz of cleaner/1 gal fresh water ; Deep clean-2oz of cleaner/1 gal fresh water.

Application Instruction: Apply with mop or autoscrubber. Mop up used cleaner or vacuum with autoscrubber. After deep clean rinse well with fresh water. Do not let puddles dry on the concrete surface. Buff with White pad to inccress shine.

Clean Up: Clean tools and equipment w fresh water.

Safety Info: Contains Octyldimethylamine oxide, decyldimethylamine oxide. Causes eye and skin irritation. Harmful if swallowed. Avoid eye and skin contact. Wear protective equipment as necessary to avoid contact. Do not alter or use for other than specified. First Aid: Ingestion: do not induce vomiting. Get immediate medical assistance. Eye Contact: Rinse thoroughly for 15 min. Get medical assistance. Skin contact: Rinse thoroughly. Get medical attention if irritation persists. Inhalation: Remove to fresh air. Get medical attention as necessary. 24 Hour emergency: INFOTRAC, 800.535.5053. Complete product literature by Riverbed Concrete Inc. 830.981.2210. Refer to product data and MSDS for complete application and precautinary information.