

Pre-Cast Concrete Counter and Sink: Care & Maintenance

Your brand new concrete countertop or sink has been handcrafted as a functional piece of art. **Your concrete has been sealed and waxed and will resist staining but is not stain proof!** A 30 day care period from the installation date is recommended for the sealer to fully cure.

Cleaning:

It is best to clean up spills as soon as possible, especially oils and acidic liquids with a damp cloth. Clean your countertops with Riverbed Concrete's General Cleaner which we recommend be stored in a convenient spray bottle.

Maintaining the Finish:

Regular maintenance will ensure the longevity of the concrete countertop. Waxing with concrete countertop wax, bees wax or carnauba wax every couple of months will provide a great level of protection and add patina to the surface. Stone Tech Professionals full line of stone care products are also suitable. (available at Home Depot). Pro-Seal is available from Riverbed Concrete to DIY re-seal periodically.

Do's and Don'ts:

- Don't use "Soft Soap" products around your concrete it will etch the surface and leave stains
- Don't place unsealed pottery or metal objects on your concrete, as they exchange minerals with the concrete and leave permanent marks. Use a cork pad under such or similar items.
- Don't cut on concrete countertops, it will not hurt the concrete but it will damage the sealer
- Do use cutting boards when chopping or preparing foods
- Avoid pooling liquids on your surface for prolonged periods of time.
- Do not use abrasive scrubbing pads or aggressive surface cleaners.
- Your concrete surface is heat resistant, but it is still a good idea to avoid direct contact with oven temperature pots and pans as they can damage the sealer.
- Avoid harsh chemicals and Windex, as they will dull or etch the surface

Waxing Instructions:

The surface should be dry and clean. Apply wax with a cloth applicator in small circular motion to a thin film. Let dry for a minute then buff clean with terry cloth towel. Work 4 – 5 square feet at a time not to allow wax to dry too hard, otherwise it will be difficult to buff out.

Things to Remember:

- Like any naturally porous surface (granite, limestone, soapstone, slate, honed stone) there are no stain, scratch, or crack warranties or guarantees associated with this product.
- Although these tops are sealed at our facility, they are stain resistant, not stain proof. You should understand the distinction and practice common sense "good house keeping practices".
- Stains are dark in color. Some stains can be rubbed out, and others can be removed with a stain lifting agent such as a concentrated cleaner or poultice. Etch marks are light in color. Etch marks are not stains and therefore cannot be cleaned off. The only way to alleviate or lessen the appearance of an etch is to re-polish the affected area.
- Liquids may penetrate the uppermost layer of the concrete, but typically will evaporate out, or can be scrubbed out with detergent and water.
- If a chip or crack develops, they are easily repaired with a pigmented epoxy. We recommend that you call Riverbed Concrete for such repairs.
- For any questions regarding the care of your concrete please contact Riverbed Concrete by one of the means made available below.



Project:

Date Completed:

CONCRETE COUNTERTOP & SINK GENERAL WARRANTY

Riverbed Concrete Inc., does hereby guarantee and warrant all work performed by Riverbed Concrete Inc. on the above referenced project for a period of one (1) year from substantial completion of contracted work. This warranty provides that all materials and equipment furnished under the contract is of good quality and new. The work will be free from defects excluding what is inherent in the nature of the product or permitted in Riverbed Concrete Inc. allowable tolerance, and the work will conform to the requirements of the contract documents.

Exclusions:

- This warranty excludes failures caused by occurrences beyond Riverbed Concrete Inc’s control including, but not limited to, acts of God or public enemy, acts of war, rebellion or sabotage: fires, floods, explosions, accidents: riots or other acts of workers, whether direct or indirect: or, any other causes whether or not of the same cause or kind as those specifically named above, which are not within the control of the party affected and which, by the exercise of reasonable diligence, said party is unable to prevent or provide against.
- This warranty excludes negligent use of its installed/manufactured products. Negligent use includes, but is not limited to, damage from mishandling, scratches, heat, chemicals, or improper care and maintenance.
- This warranty is void if the applied finish is altered.
- This warranty excludes seam appearance or performance.
- This warranty excludes color variations, air bubbles, hairline cracking, and other variances that are inherent in concrete countertops.
- This warranty is void if product installation is altered by a party other than Riverbed Concrete Inc.
- This warranty excludes products that have not been paid in full.
- If Riverbed Concrete Inc. product needs to be replaced or repaired under this warranty, Riverbed Concrete Inc. is not responsible for the cost of necessary modifications to plumbing, electrical, flooring, cabinets, etc. in order to make this change.
- This warranty excludes routine maintenance. Routine maintenance should be performed following the guidelines set forth in Riverbed Concrete Inc.’s Care & Maintenance literature. This warranty is considered void if cleaning products outside of the Riverbed product line are used (unless under prior written approval).

Strict adherence to Riverbed Concrete Inc. documents, contracts, agreements, instruction, care & maintenance, and all expressed information must be adhered to for compliance with warranty terms. Warranty is void unless all required paperwork and documents have been signed and approved and warranty is signed by both parties.

Amendments to warranty:

Customer Signature: _____ Date: _____

Riverbed Signature: _____ Date: _____

General Cleaner

Riverbed Concrete General Cleaner is an all purpose cleaner for polished concrete flooring, stain and seal concrete flooring, concrete counters/sinks/tiles, and other pre-cast concrete features. It's neutral formula contains low residue, which rinses clean and is specifically designed for use on decorative concrete surfaces.



Instructions for Use:

Preperation: Sweep or vacuum to remove loose materials from surface.

Equipment: Apply w mop, autoscrubber, or rag.

Storage and Handling: Store in cool dry place. Do not alter or mix with othere chemicals.

Application: Always test for suitability, dilution rates and desired results before overall application. Dilution: Normal clean-1 oz of cleaner/1 gal fresh water ; Deep clean-2oz of cleaner/1 gal fresh water.

Application Instruction: Apply with mop or autoscrubber. Mop up used cleaner or vacuum with autoscrubber. After deep clean rinse well with fresh water. Do not let puddles dry on the concrete surface. Buff with White pad to inccress shine.

Clean Up: Clean tools and equipment w fresh water.

Safety Info: Contains Octyldimethylamine oxide, decyldimethylamine oxide. Causes eye and skin irritation. Harmful if swallowed. Avoid eye and skin contact. Wear protective equipment as necessary to avoid contact. Do not alter or use for other than specified. First Aid: Ingestion: do not induce vomiting. Get immediate medical assistance. Eye Contact: Rinse thoroughly for 15 min. Get medical assistance. Skin contact: Rinse thoroughly. Get medical attention if irritation persists. Inhalation: Remove to fresh air. Get medical attention as necessary. 24 Hour emergency: INFOTRAC, 800.535.5053. Complete product literature by Riverbed Concrete Inc. 830.981.2210. Refer to product data and MSDS for complete application and precautinary information.